



Crystal
where ideas flow™

COMPANY PROFILE

WWW.CRYSTALFOUNTAINS.COM



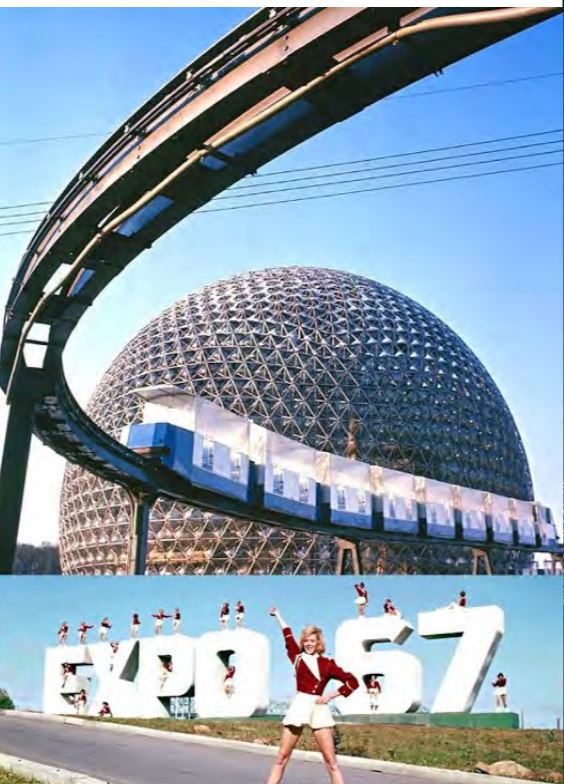
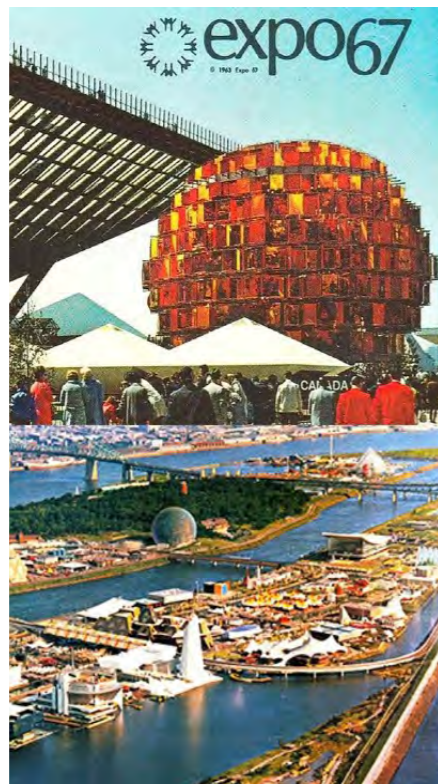
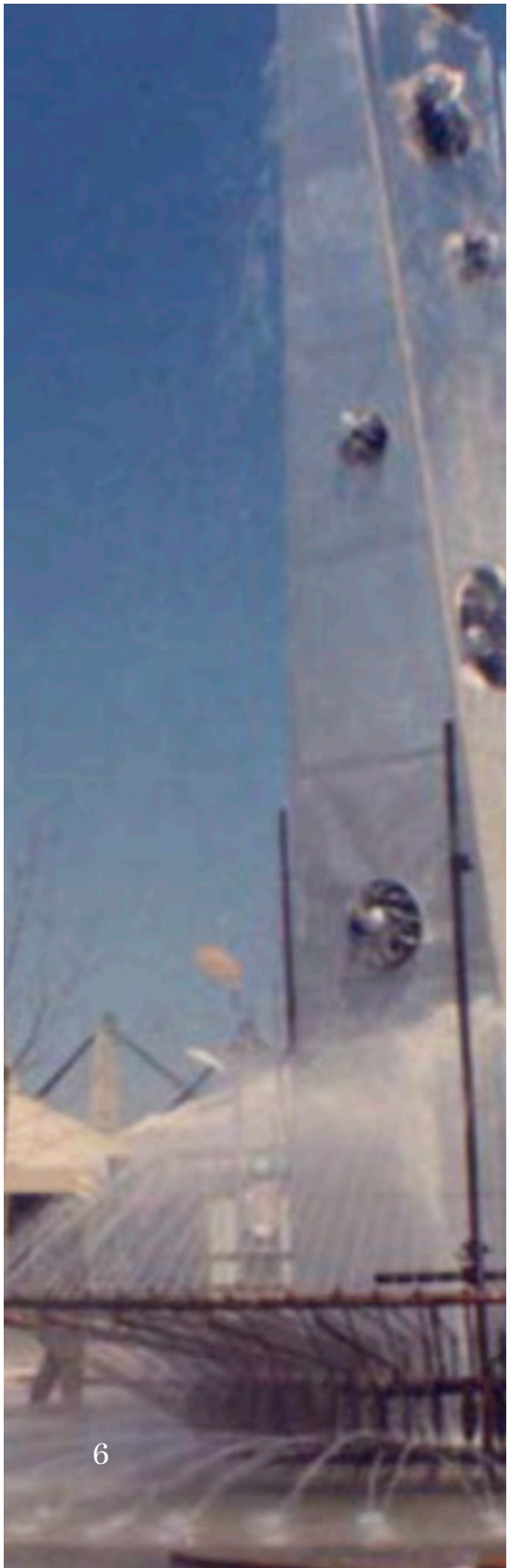
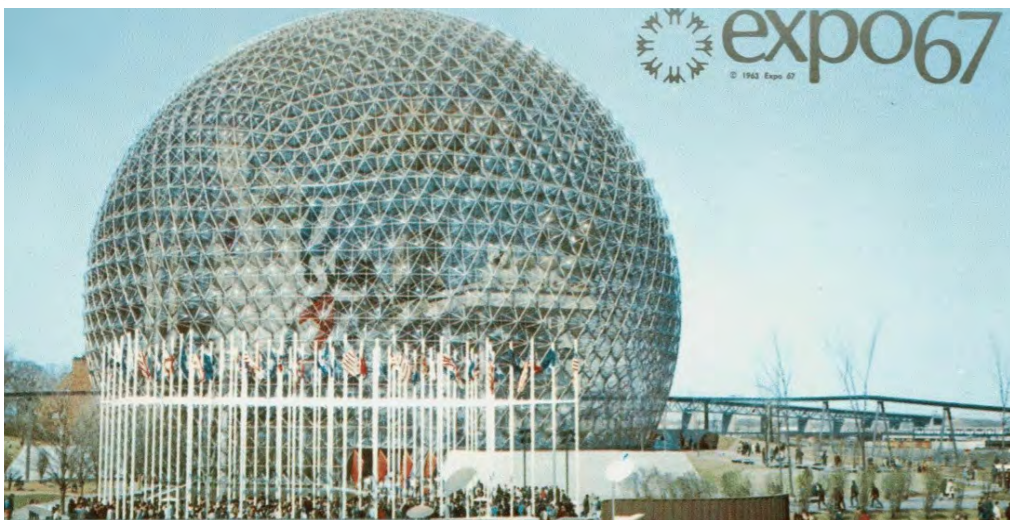
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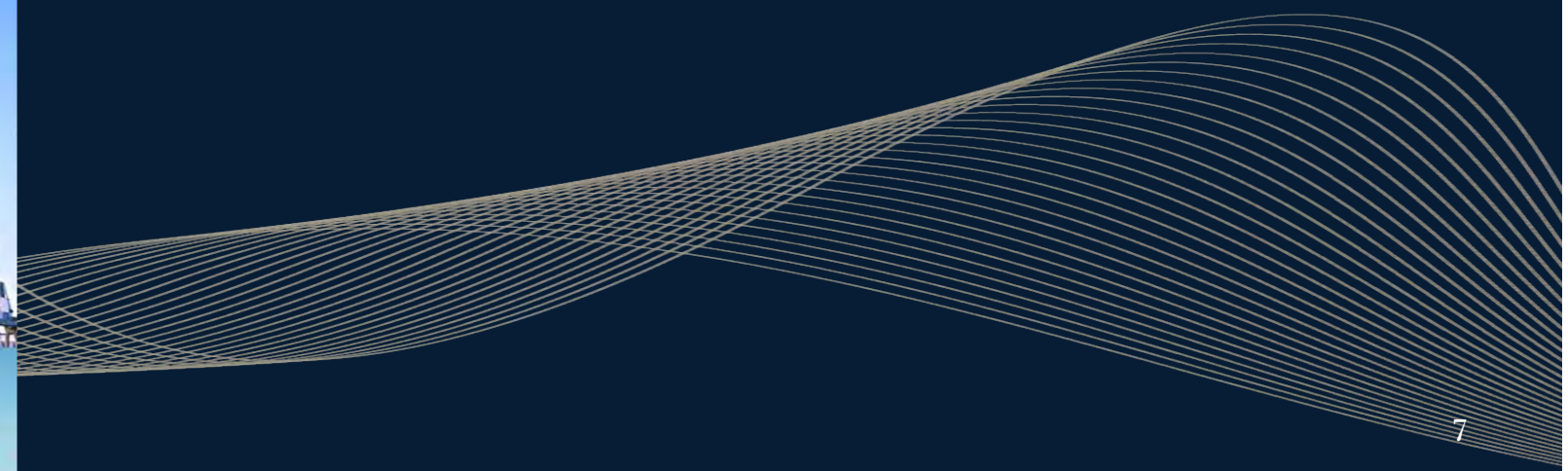
ROGER L'HEUREUX
FOUNDER - CRYSTAL FOUNTAINS

1967

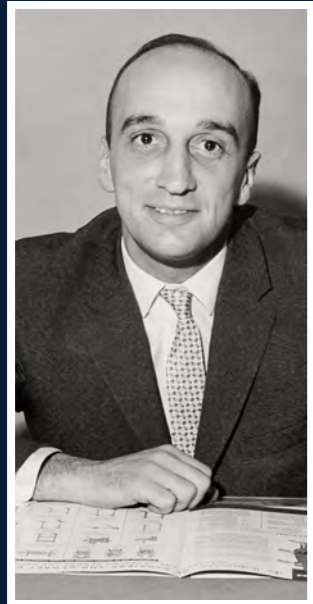


1

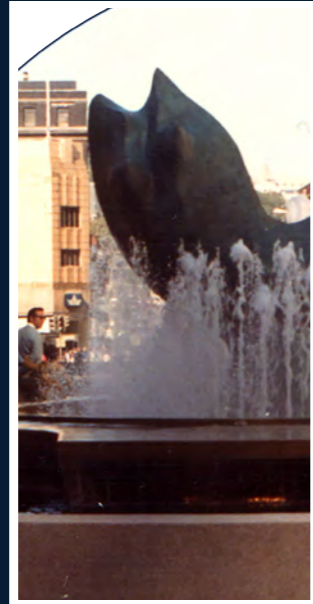
WHO WE ARE
IDENTITY AND VALUES



THE CRYSTAL FOUNTAINS JOURNEY



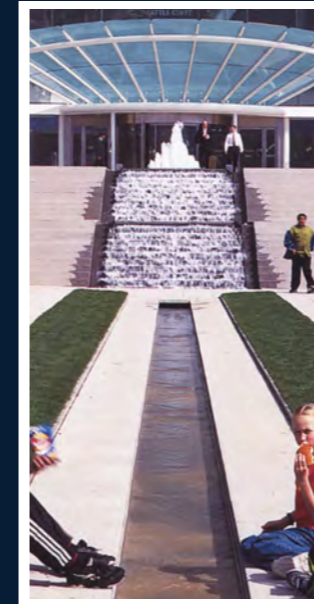
1960's



1970's



1980's



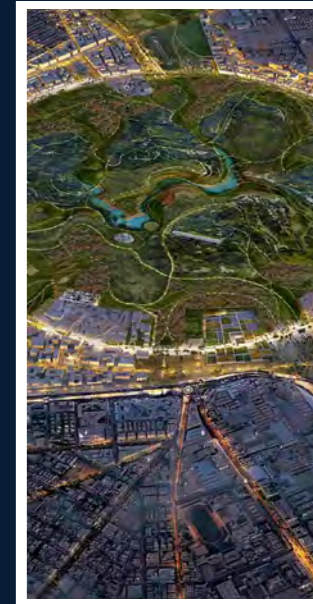
1990's



2000's



2010's



2020's

FOUNDED BY ROGER L'HEUREUX IN 1967

OPENING OF MANUFACTURING AND EXPANSION OF CREATIVE DESIGN CAPABILITIES

ROGER PASSES ON THE BUSINESS TO HIS SONS, PAUL & DAVID

EXPANSION INTO ASIA, EUROPE & MIDDLE EAST

OFFICE IN DUBAI

DARCY, PAUL'S SON, BEGINS HIS CRYSTAL FOUNTAINS JOURNEY

MORE INTERNATIONAL PROJECTS

CRYSTAL FOUNTAINS BECOMES A THIRD-GENERATION FAMILY BUSINESS, WITH DARCY AS PRESIDENT

OFFICE IN GERMANY AND EXPANSION INTO SAUDI ARABIA

A young child with curly brown hair, wearing a light purple hoodie, is leaning over a stone ledge. They are looking down at a water feature on the ledge. In the background, another child in a red and white polka-dot dress is also looking at the water feature. The scene is outdoors, and the lighting is bright.

OUR IDENTITY AND VALUES

OUR VISION

ROOTED IN CANADA, BRANCHED GLOBALLY – THE STORY OF HOW CRYSTAL FOUNTAINS BECAME A GLOBAL MARKET LEADER OF WATER FEATURES IN 2030 BY BEING EXPERIENCED, INVESTED & INNOVATIVE.

A young girl with brown hair, wearing a black dress with a red scarf, is standing in a fountain. She has her arms raised and is splashing water. The water is captured in mid-air, creating a spray of droplets around her. The background is blurred, showing other people and the fountain's structure.

OUR IDENTITY AND VALUES

OUR MISSION

WITH OUR PARTNERS & CLIENTS, WE BELIEVE IN **COLLABORATING TO CRAFT JOY WITH WATER & LIGHT**. UTILIZING OUR 55+ YEARS OF EXPERIENCE IN THE COMMERCIAL WATER FEATURE INDUSTRY, WE STRIVE TO CREATE MEANINGFUL SPACES & WORK TOWARDS COLLECTIVE SUCCESSFUL OUTCOMES.

“COLLABORATING TO CRAFT JOY
WITH WATER AND LIGHT”

COLLABORATION IMPLIES

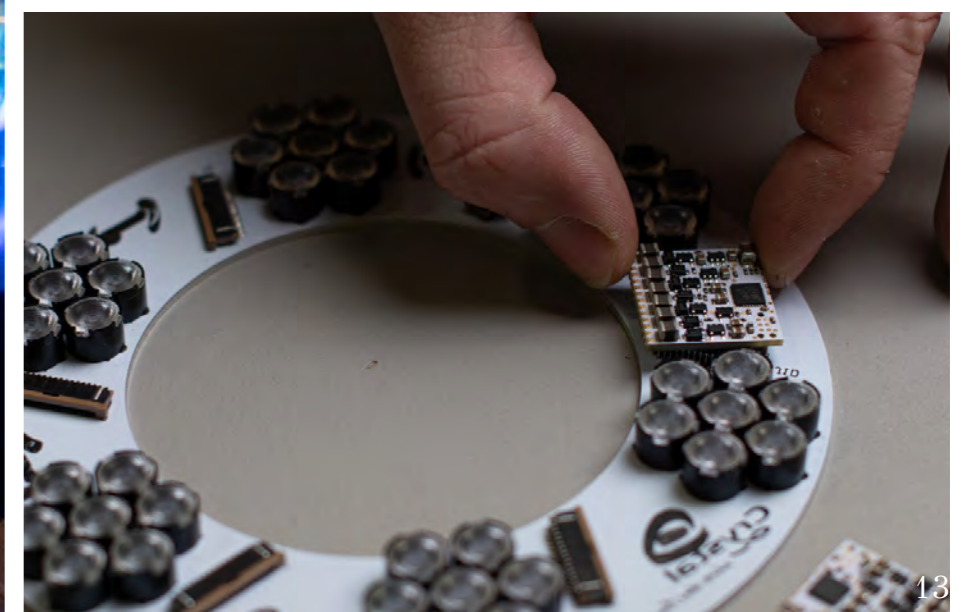
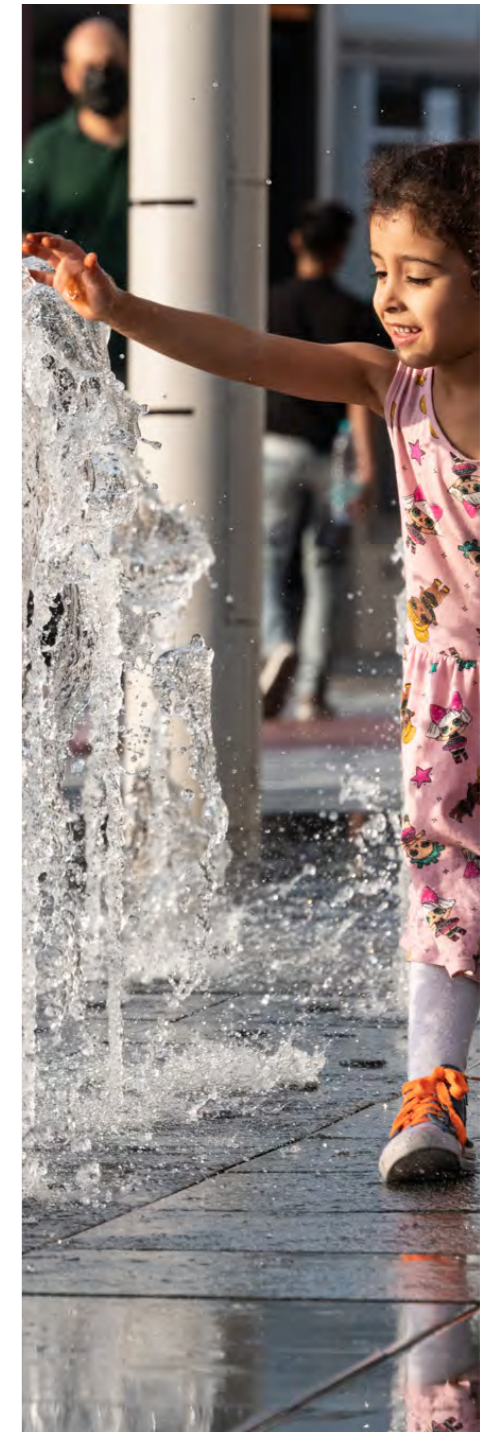
TRUST, HONESTY, TEAM ACHIEVEMENT BETWEEN US AND
OUR CLIENTS & PARTNERS.

CRAFT IMPLIES

CREATION (INNOVATION), PREMIUM MANUFACTURING,
QUALITY PRODUCTS AND QUALITY DESIGN.

JOY IMPLIES

PLACEMAKING, HAPPINESS AND ENGAGEMENT. EVERY PIECE OF
OUR EFFORT GOES TOWARDS ASSISTING IN THE
CREATION OF MEANINGFUL PUBLIC SPACES.





EXPO 2020
DUBAI, UAE - 2020

WE STAND
SHOULDER TO SHOUL-
DER WITH
OUR CLIENTS



ROOTED LOCALLY, BRANCHED GLOBALLY

55+ YEARS
IN THE INDUSTRY
YEARS

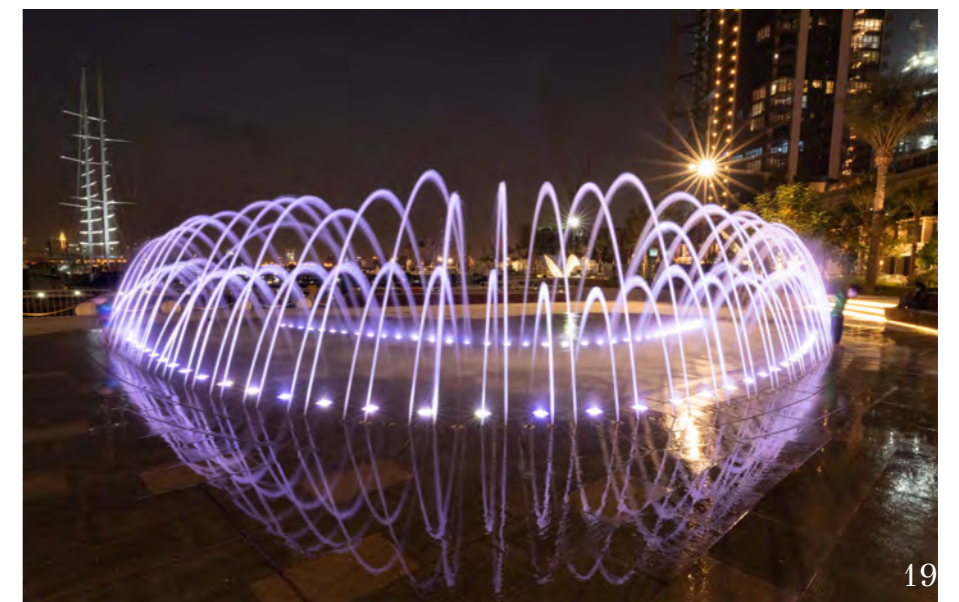
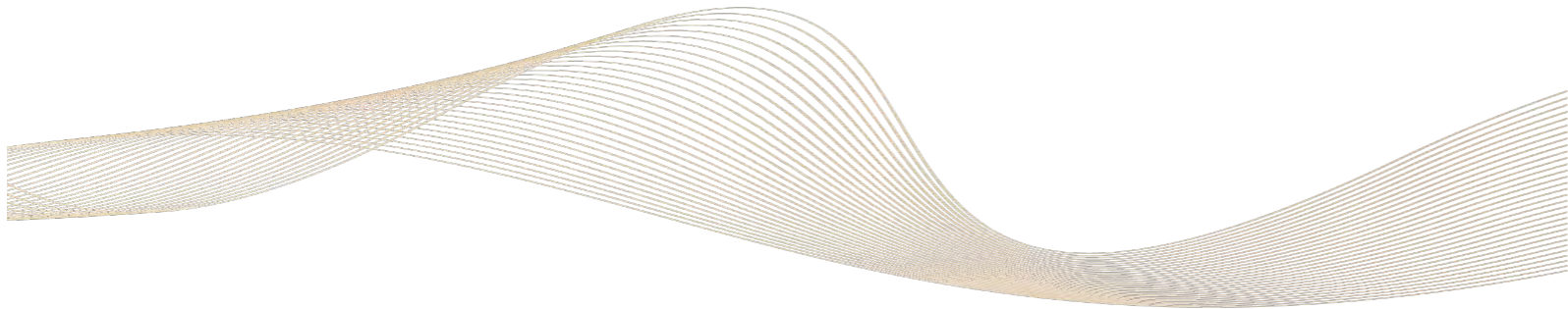
ROOTED IN
CANADA, AND
**PROUDLY
CANADIAN**

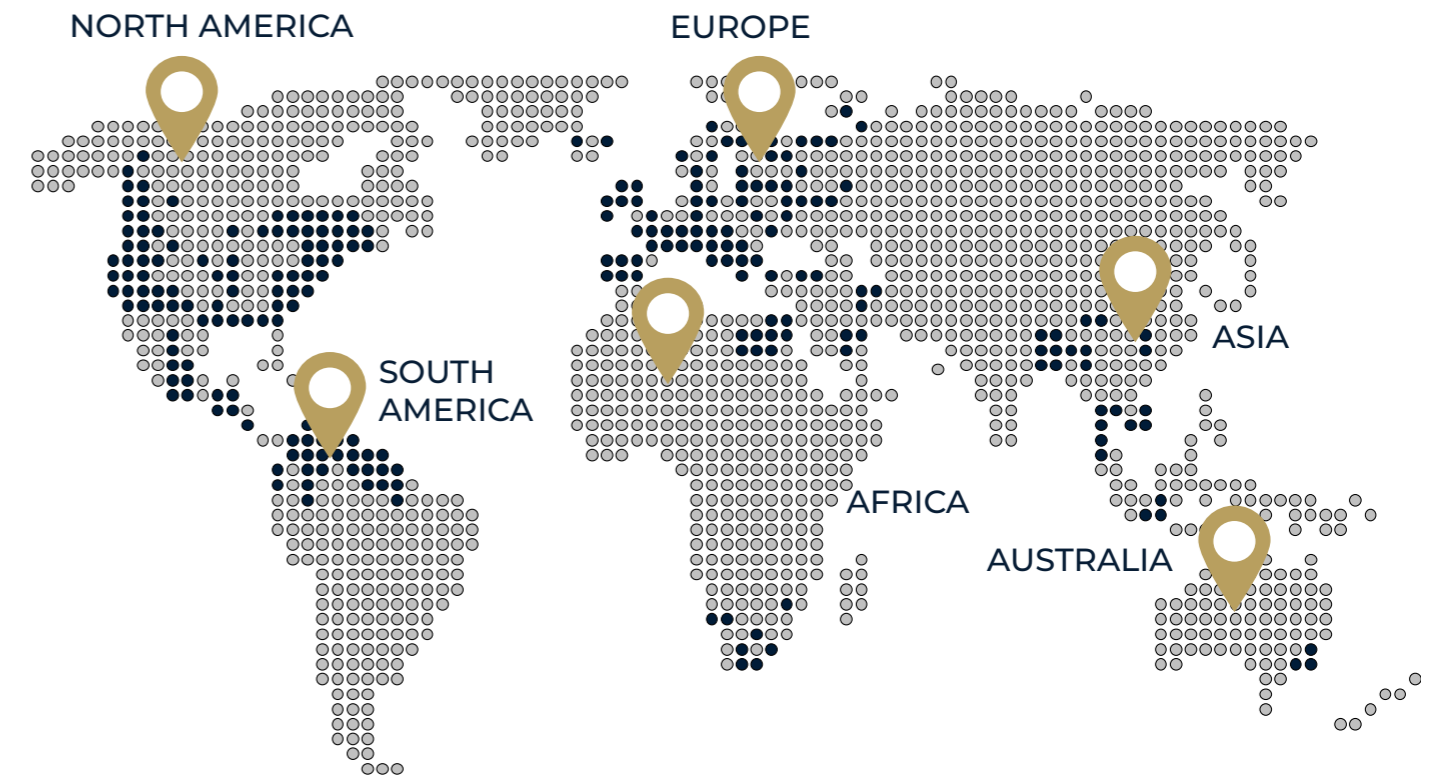
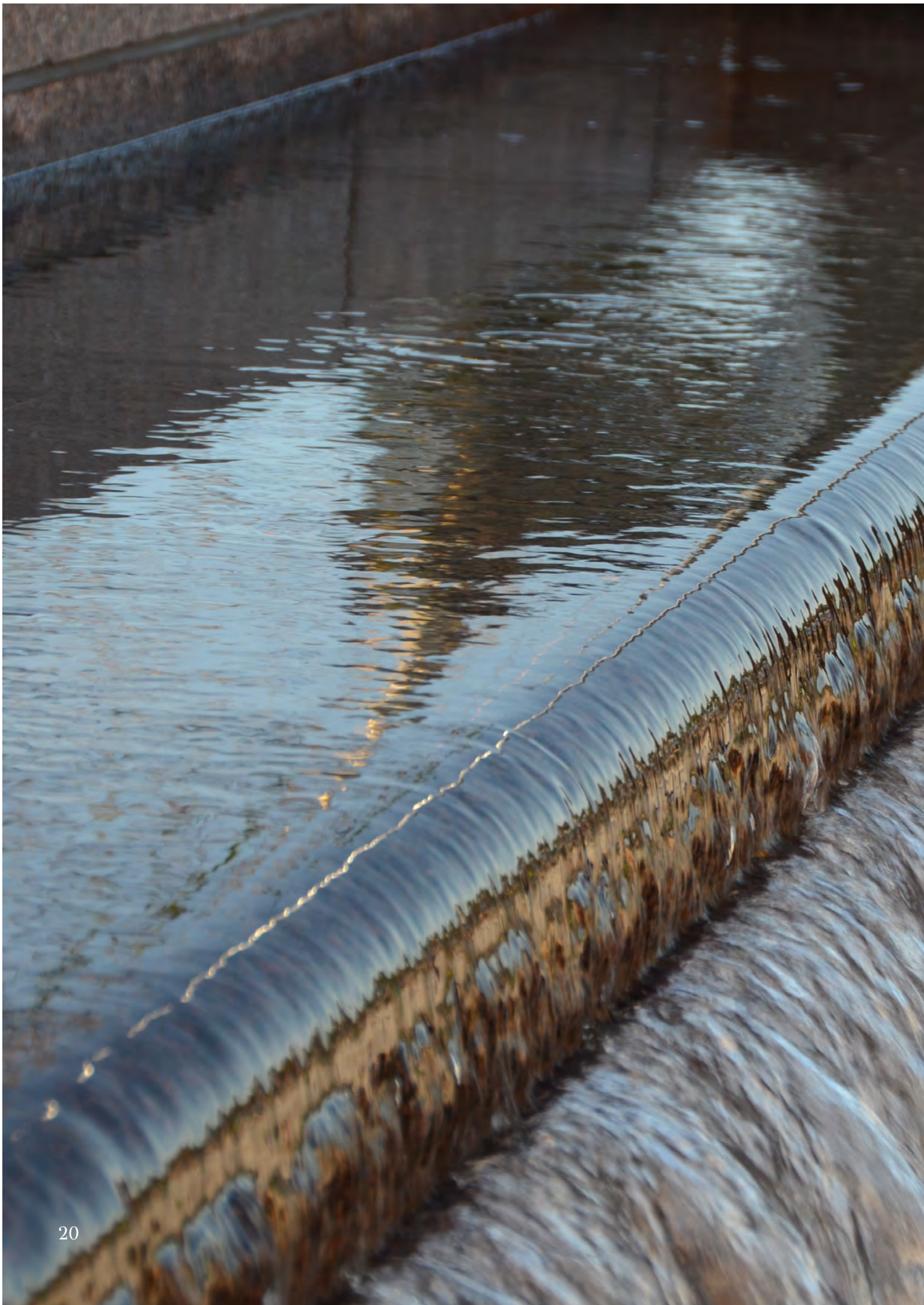
750+ PROJECTS
PER YEAR
GLOBALLY

THREE OFFICES
GLOBALLY
(CANADA, DUBAI
AND GERMANY)

**TALENTED
TEAM** ACROSS
VARIOUS
DISCIPLINES
FROM
DIFFERENT
PARTS OF THE
WORLD

**STRIVE TO
TURN VISIONS
TO REALITY** BY
COLLABORATING
WITH PARTNERS
& CLIENTS





CONTINENTS
WE'VE DONE
PROJECTS IN **6**



WE EMBRACE
BESPOKE. WE
ARE INSPIRED BY
DESIGNS THAT
HAVE NEVER BEEN
DONE BEFORE.



EXPERIENCED, INVESTED & INNOVATIVE

WE BELIEVE
IN CREATING
WATER
FEATURES THAT
**STAND THE TEST
OF TIME**

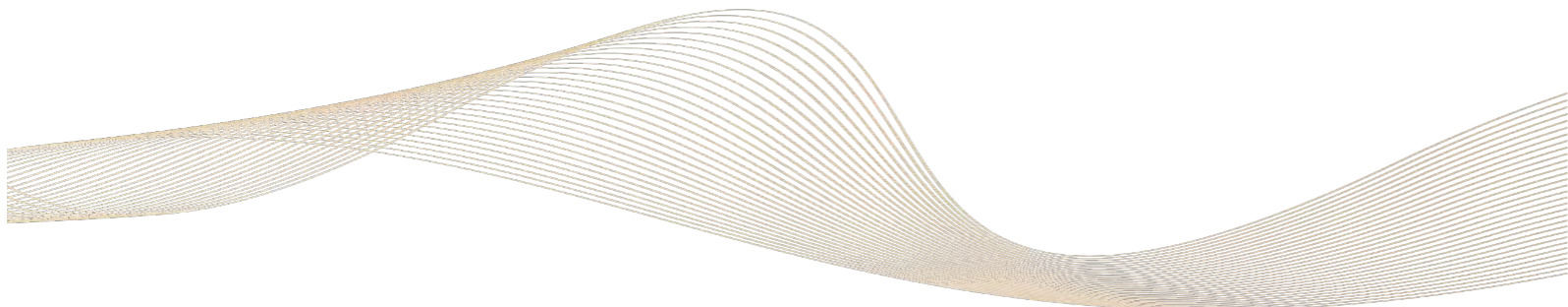
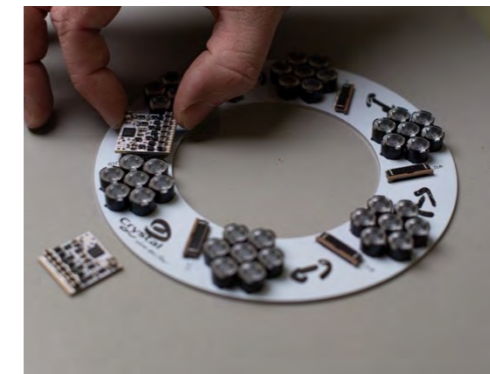
WE
MANUFACTURE
ALL OUR
PRODUCTS
**IN-HOUSE,
IN TORONTO,
CANADA**

ALL OUR
PRODUCTS
GO THROUGH
**RIGOROUS
TESTING** AT
OUR FACILITY IN
CANADA

WE CRAFT **3 TO
5 NEW CUSTOM
PRODUCTS** PER
YEAR

**30% OF WHAT
WE SELL**
PER YEAR
ARE CUSTOM
PRODUCTS

**10% TO 15% OF
OUR REVENUE**
GOES BACK INTO
R&D EVERY YEAR





WHAT WE DO

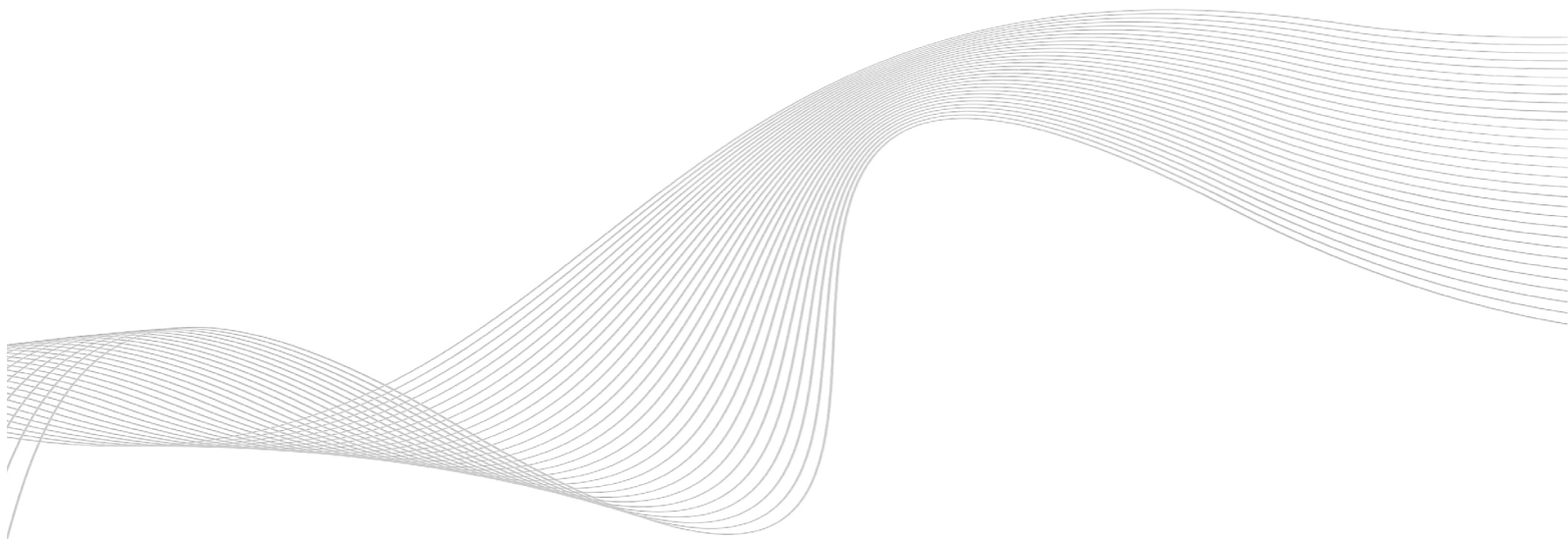
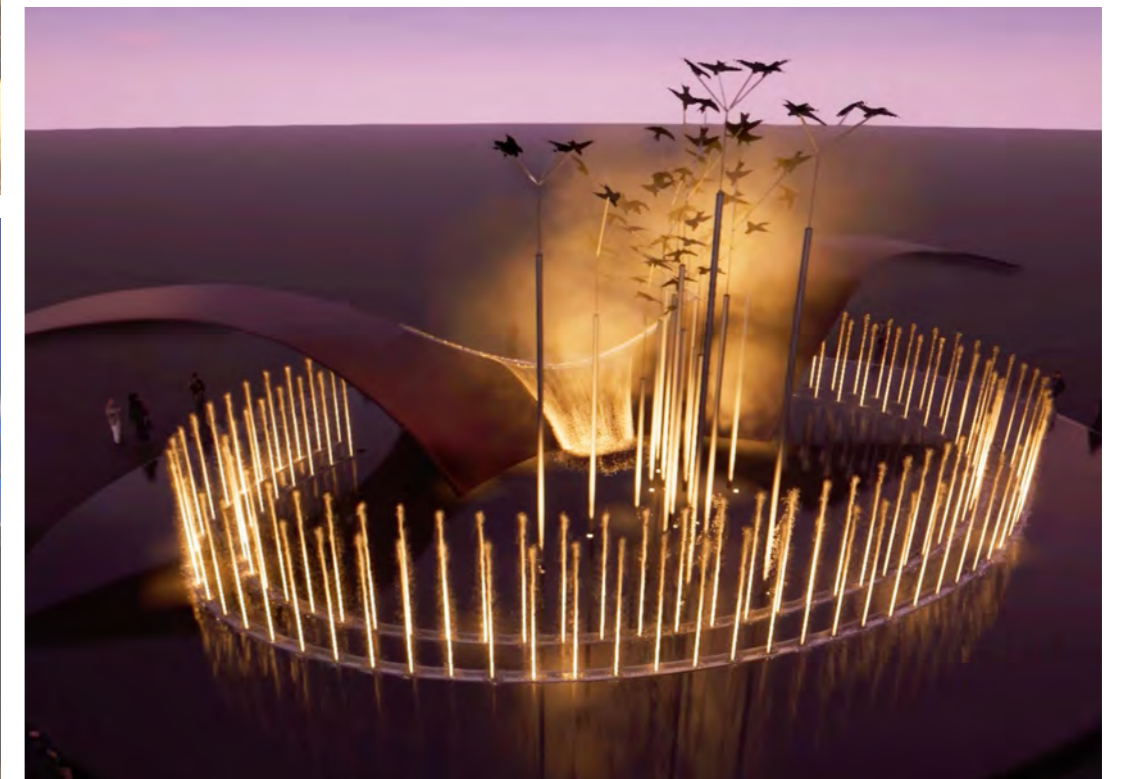
WATER FEATURE DESIGN

WE POSSESS ABILITIES IN BOTH CREATIVE DESIGN & WATER FEATURE ENGINEERING. WE FUNCTION FROM THE CONCEPT PHASE, RIGHT THROUGH TO THE TENDER DOCUMENTATION (TD) PHASE.

Art meets Engineering

CREATIVE
SIMULATIONS
MOCKUPS
CONCEPT SKETCHES

ENGINEERING
WATER FEATURE SYSTEM DESIGNS (MEP)
ARCHITECTURAL DETAILING

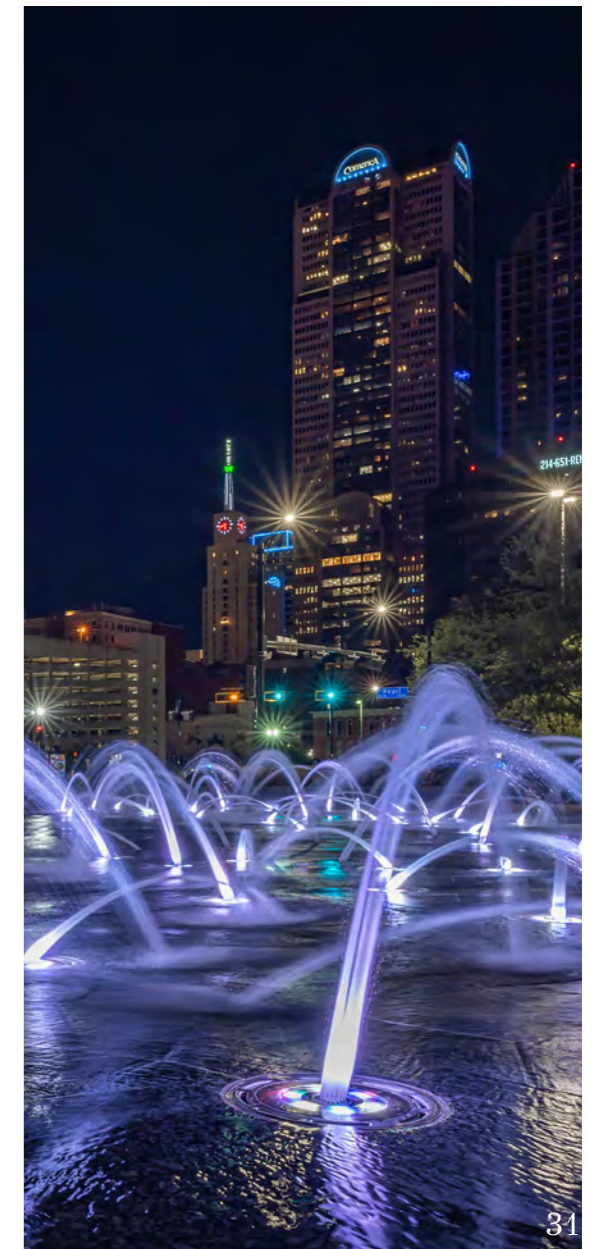
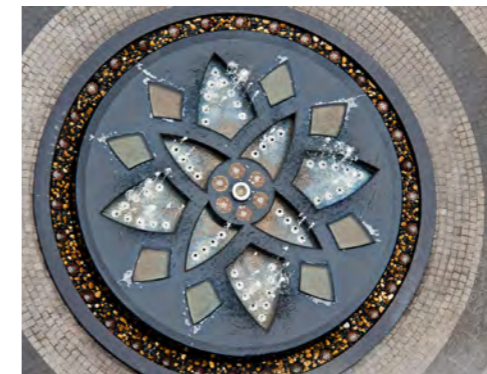
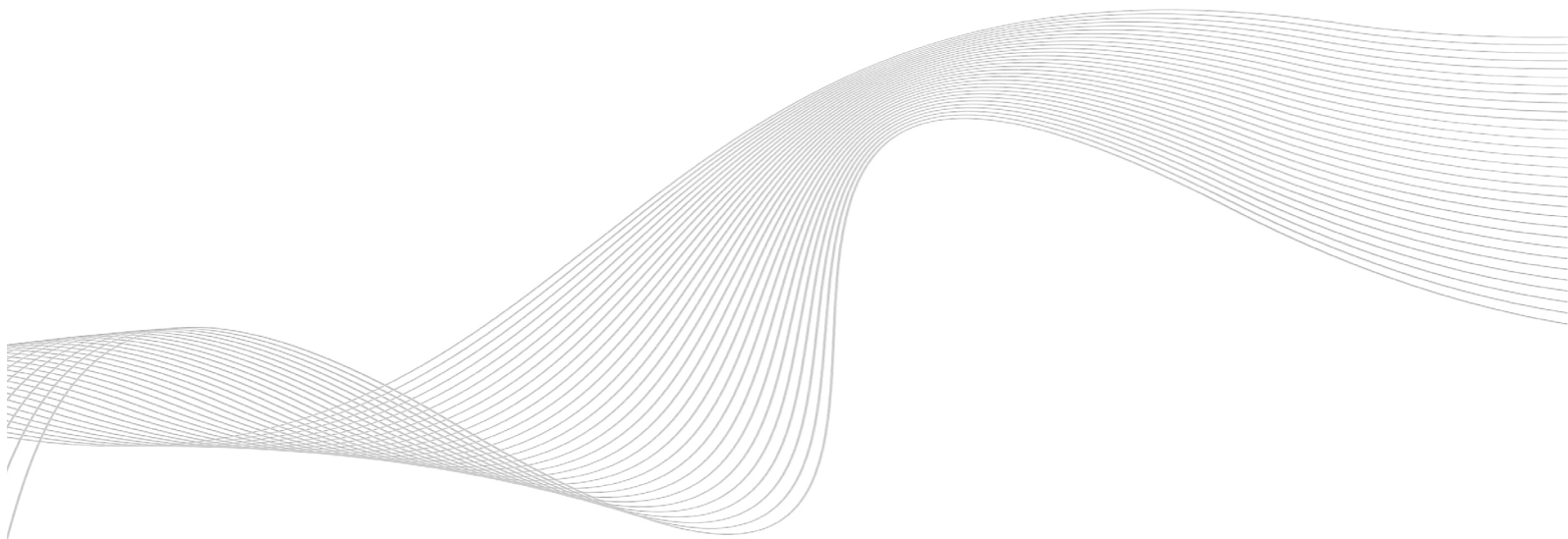


WHAT WE DO

PRODUCT MANUFACTURING

PREMIUM PRODUCTS
QUALITY & TESTING (ISO 9001:2015)
PROUDLY CANADIAN MANUFACTURED

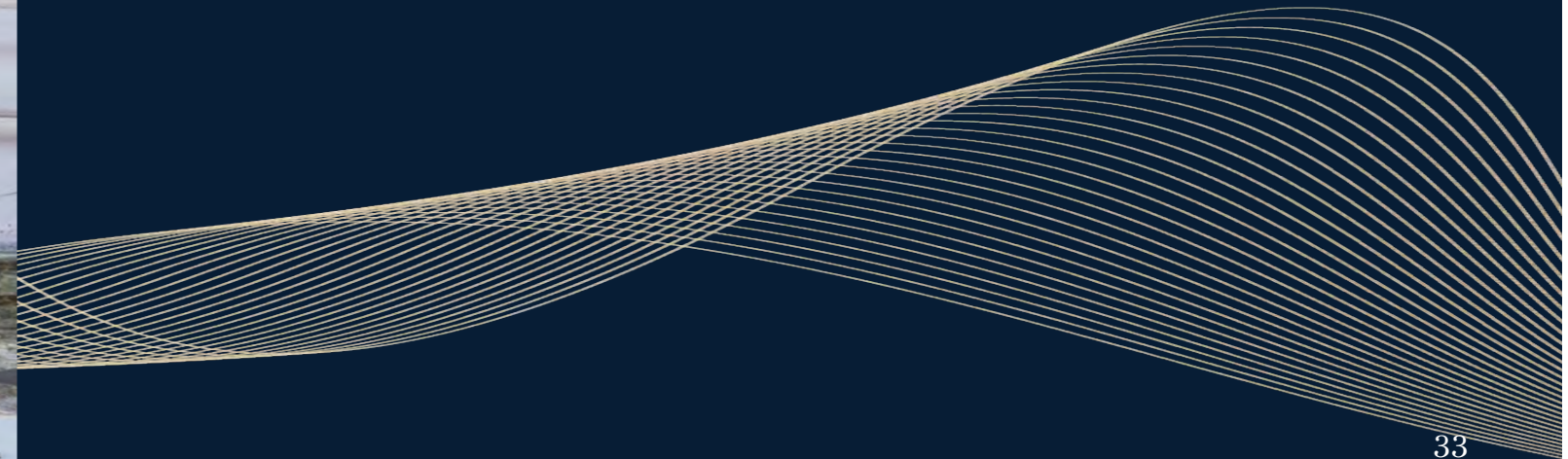
PRODUCT SUPPORT SERVICES
ON-SITE COMMISSIONING & INSPECTIONS
REMOTE TECHNICAL SUPPORT
THEATRICAL PROGRAMMING
CLIENT TRAINING





3

PROJECT REFERENCES





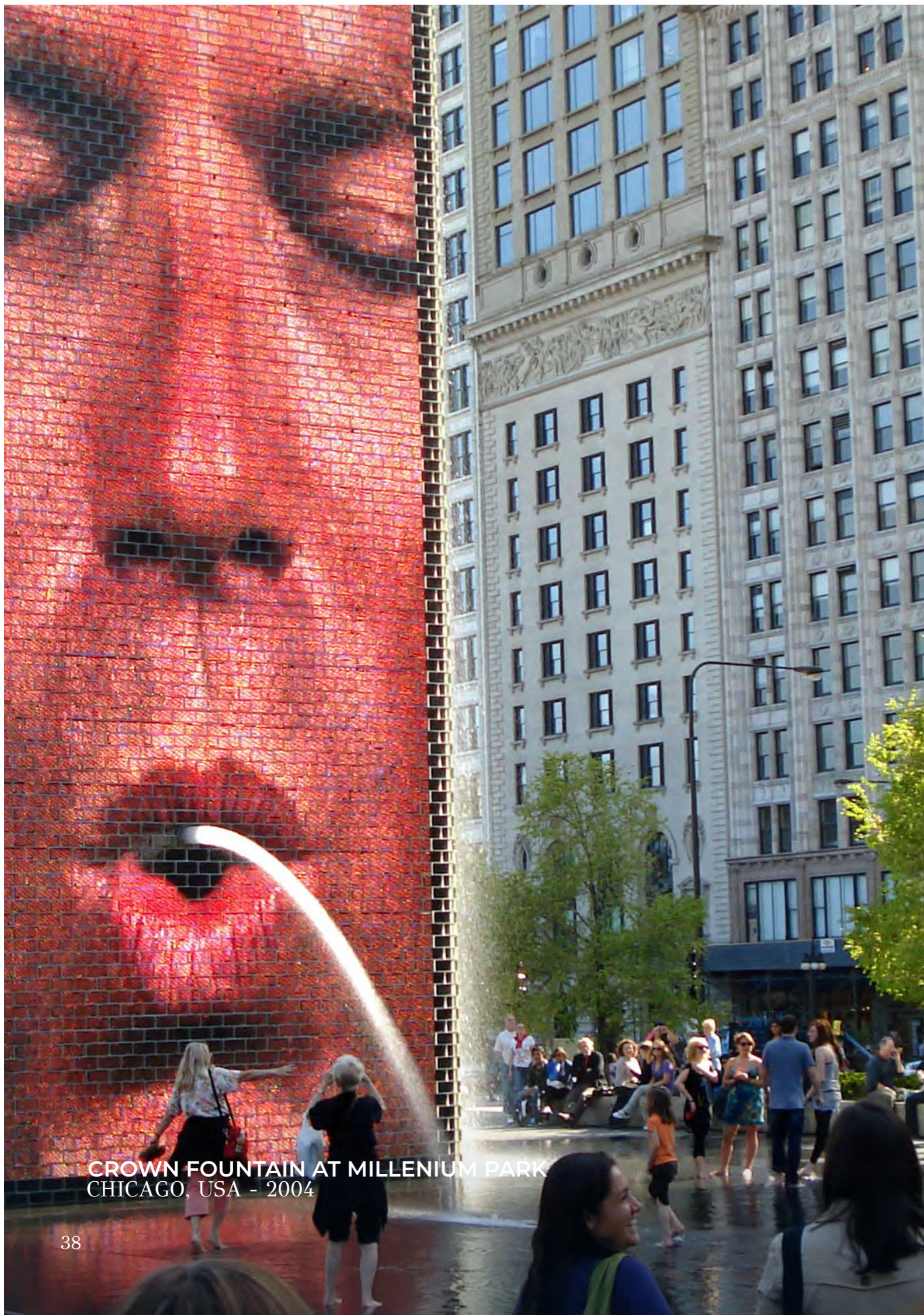
TORONTO EATON CENTRE
TORONTO, CANADA - 1977



VERSAILLES
FRANCE- 2015+ (ONGOING)



TOWN SQUARE
DUBAI, UNITED ARAB EMIRATES - 2019



CROWN FOUNTAIN AT MILLENIUM PARK
CHICAGO, USA - 2004



THE AMAZING BRENTWOOD, BURNABY
BURNABY, CANADA - 2021



LONGWOOD GARDENS
PENNSYLVANIA, USA - 2016



ARIZONA BILTMORE, PHOENIX
ARIZONA, USA



ROYAL PRINCESS, CRUISE SHIP
2013



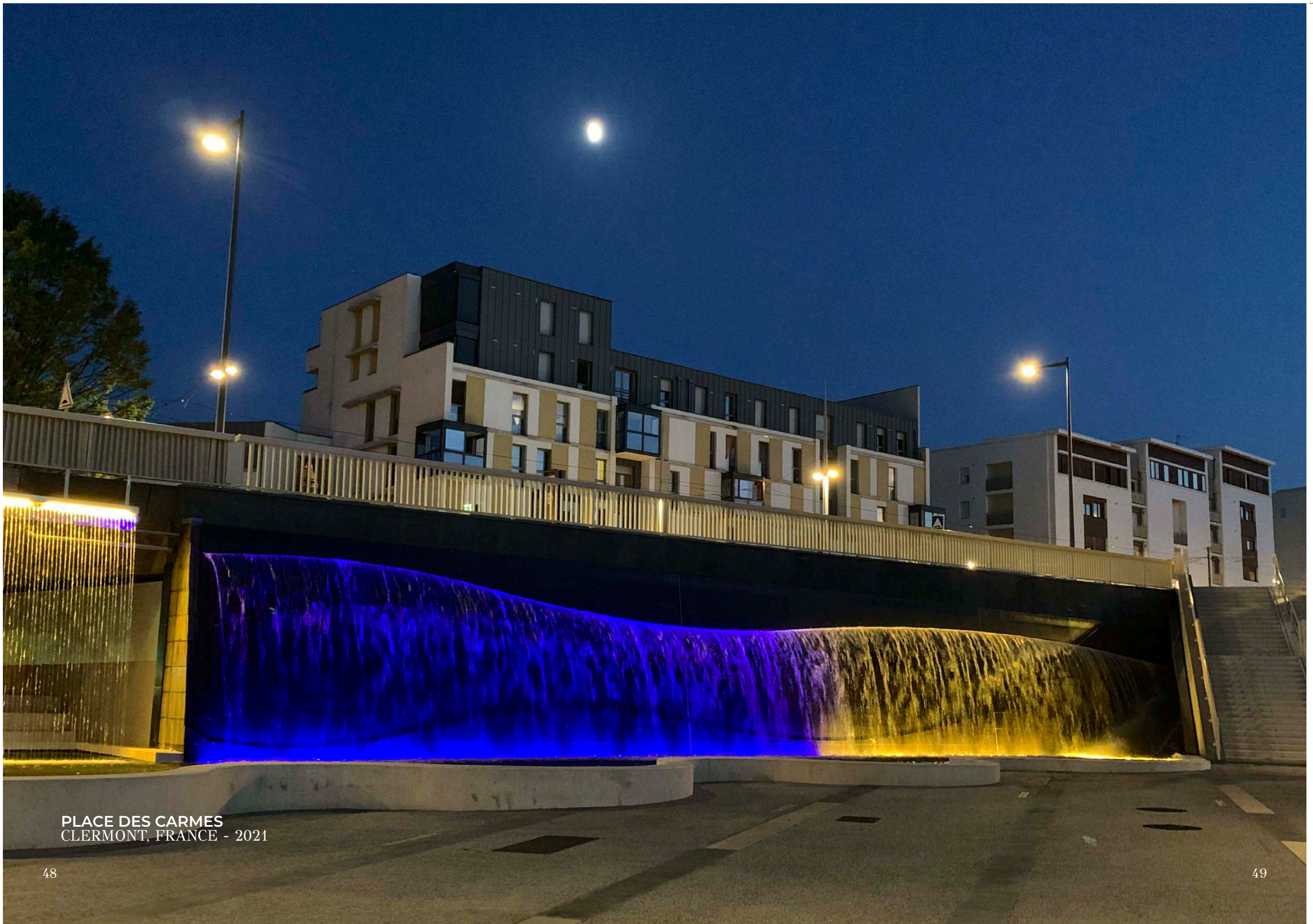
CAIRO FESTIVAL CITY
NEW CAIRO, EGYPT - 2014



THE APPLE STORE
ABU DHABI, UAE - 2021



WOODLANDS TURNING BASIN
TEXAS, USA - 2018



PLACE DES CARMES
CLERMONT, FRANCE - 2021



BUSKO ZDROJ
ŚWIĘTOKRZYSKIE, POLAND - 2022

4

MANAGEMENT TEAM



PAUL L'HEUREUX
OWNER & CEO



DAVID L'HEUREUX
OWNER & DIRECTOR OF COMMERCIAL PRODUCTS



DARCY L'HEUREUX
PRESIDENT



SIMON GARDINER
DIRECTOR OF NORTH AMERICAN BUSINESS DEVELOPMENT



ADAM ESAT
DIRECTOR OF FINANCE



GEORGE AYER
DIRECTOR OF PRODUCT DEVELOPMENT



JONGMU LEE
DIRECTOR OF CREATIVE OPERATIONS



ROB MIKULA
OALA, CSLA, ASLA
DIRECTOR OF CREATIVE DESIGN



DAVID JUSTUS
DIRECTOR OF ENGINEERING DESIGN



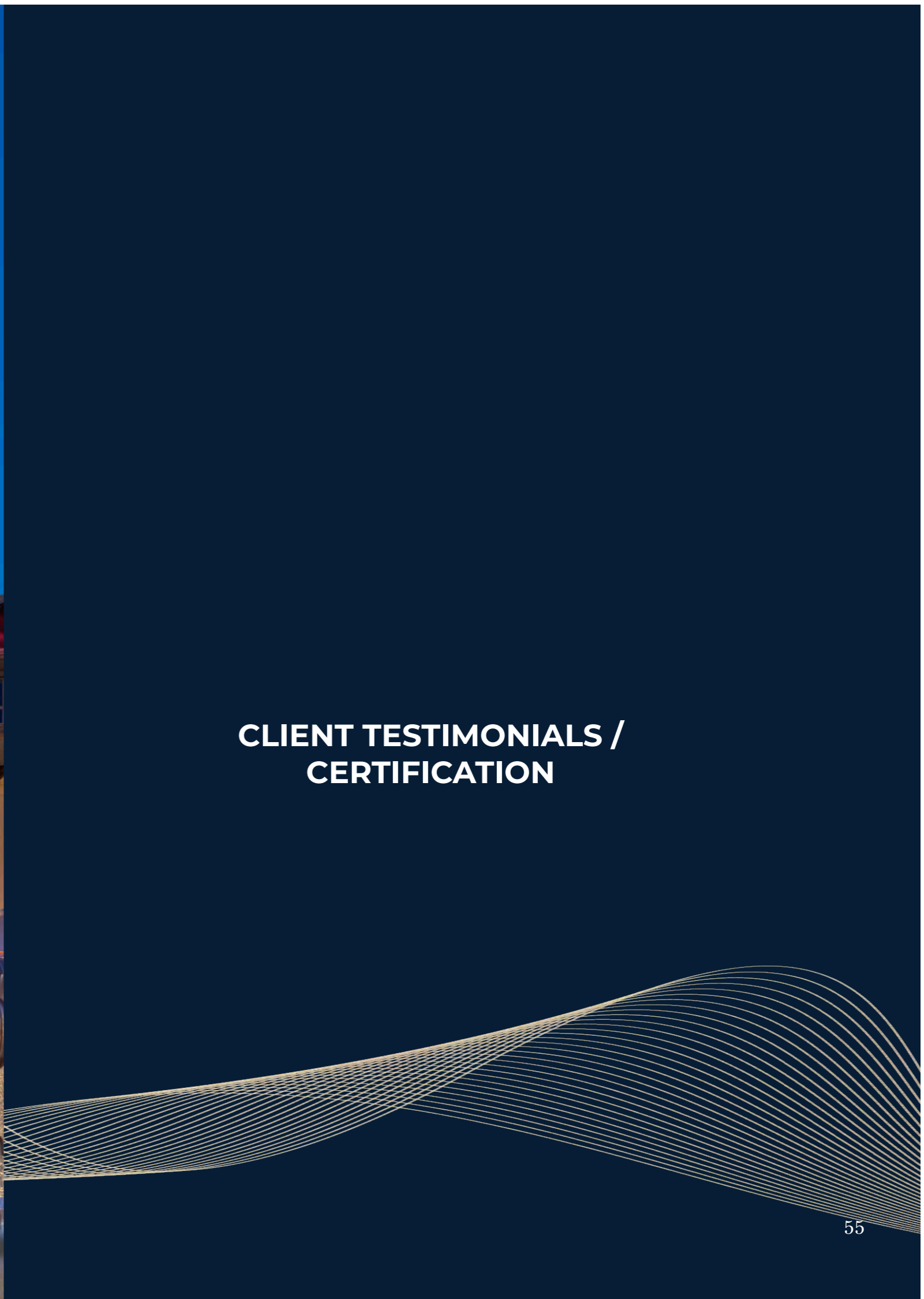
EGON LÜTKEMEIER
MANAGING DIRECTOR – CRYSTAL FOUNTAINS GmbH (GERMAN OFFICE)



RITESH KHETIA
DIRECTOR OF OVERSEAS BUSINESS DEVELOPMENT (DUBAI OFFICE)



**CLIENT TESTIMONIALS /
CERTIFICATION**



CLIENT TESTIMONIALS

“The mission was accomplished with a thoughtful design that captures interest by day and used unique programming to turn their cascades into a compelling, carried water show after dark. The colours of the stone slabs and the texture of the water flowing down across their varied surfaces command tremendous visual interest, along with sounds that are a tune-ful white-noise antidote for nearby traffic”.

JEFF CHAPMAN – PRINCIPAL, GREENSCAPE PUMP SERVICES INC

“Designing a quality project is hard work. When working with water, you need a partner that is willing to provide design vision and technical expertise. That’s why we, design collective, use Simon Gardiner and the team at crystal fountains. The design collaboration is great, the product is excellent, and we have fun bringing ideas to life together”.

BRIAN L. REETZ, RLA, ASLA – PRINCIPAL, DESIGN COLLECTIVE

“The product quality of everything crystal fountains manufactures is the highest of any we’ve seen and used in the marketplace. Left entirely to us, we would never use anyone other than crystal fountains”.

ADEN ACKLIN – WATER FEATURE CONSULTANT, AQUA DESIGN INTERNATIONAL

“I had the opportunity to visit the fountain that bears my name last week. The fountain is very special to me, but more importantly, I hope it brings joy to the residents of Kansas City. I understand you and your team went above and beyond your expected responsibilities during your visit to ensure it was operating optimally, for which I am grateful. crystal fountains should be proud of the outstanding work they’ve done. thank you once again!”

HENRY W. BLOCK – BLOCH FOUNTAIN IN KANSAS CITY

CERTIFICATION

Bureau Veritas Certification



CRYSTAL FOUNTAINS, INC.

60 Snow Blvd. Unit 3 Vaughan, Ontario L4K 4B3 Canada

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 9001:2015

Scope of certification

**DESIGN, DEVELOPMENT, MANUFACTURING, AND TESTING OF WATER FEATURE
HARDWARE, LIGHTS AND CONTROL SYSTEMS**



Original cycle start date:	12-February-2015
Expiry date of previous cycle:	20-February-2021
Certification / Recertification Audit date:	23-December-2020
Certification / Recertification cycle start date:	21-February-2021
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on:	20-February-2024

Certificate No.: **US014927** Version: **1** Issue Date: **21-January-2021**





0008

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom


Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call: +1800 937-9311




Crystal

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 CANADA
60 SNOW BLVD.
TORONTO, ON, CANADA
L4K 4B3

 TEL
1-800-539-8858
905-660-6684

GERMANY
AIRPORT CENTER BUSINESS
SUITE, HÜTTRUPER HEIDE 88
48268 GREVEN, GERMANY

TEL
+ 49 175 20 69 450
+49 2571 8063 977

UAE
SUITE 2902, MYOFFICE BUSINESS
CENTER, MARINA PLAZA, DUBAI
MARINA. P.O BOX 5000348

TEL
+971.4.512.4010
F +971.4.455.8556